

Dear Clients and Families

**Changes to the cost of core supports and notice period for support cancellation, in line with the 2022 NDIS Price Guide.**

The NDIS has released its latest price guide, effective from July 1, 2022.

We'd like to let you know how the changes to the prices for core supports, as outlined in the price guide, will affect the cost of Unisson's services.

The NDIS price guide increases are in the range of between 7.5% and 9%. This takes into consideration the additional costs for providers, such as the increase to the Modern Award that governs the pay and conditions of disability support staff.

The Temporary Transformation Payment, which is a conditional pricing load designed to assist providers to transition to the NDIS, will be reducing from 4.5% to 3% of the hourly rate charged for services. Unisson will apply this reduction to the invoicing of core funded supports.

The notice period for cancellation of a service provided to a participant will increase from 48 hours to 7 days, meaning that clients must provide 7 days' notice to Unisson of a service no longer being required.

To read more about the NDIS price guide, visit <https://www.ndis.gov.au/providers/pricing-arrangements/pricing-updates>.

NDIA have committed to increase the remaining balance of NDIS plans by the price increases in the coming weeks, and we will increase our Service Bookings accordingly. However, in some cases these changes may mean that the balances of funds in existing NDIS plans may be depleted at a faster rate than anticipated and if necessary, Unisson can assist clients to seek an earlier plan review.

Please don't hesitate to reach out to your Unisson Manager if you require any assistance.

Thank you for choosing Unisson as your service provider.

Yours sincerely



David Kneeshaw - CEO